



JURGENSEN SALES

LIMITED WARRANTY POLICY

Jurgensen Sales warrants that all products and services that are remanufactured *and/or* sold are to be free from defects in material or workmanship as specified below. Jurgensen Sales will not be responsible for any failure resulting from abuse, misuse, improper installation or lack of maintenance. Warranty is not transferable.

NEW OR RESOLD COMPONENTS

Warranty coverage for products produced by other manufacturers and distributed by Jurgensen Sales, is limited to the warranty offered by the original manufacturer of these products.

LIMITED OR CUSTOM WORK

Jurgensen Sales strongly recommends that certain parts, e.g. valves, valve springs, injector tubes, etc. be replaced in the remanufacturing process. Any deviation from our recommended procedures can be made at the customer's request; however, warranty coverage for components which are not fully remanufactured according to Jurgensen Sales standards is limited to the dollar value of the original invoice for a period of six months from the date of purchase.

REMANUFACTURED PARTS OR COMPONENTS

Jurgensen Sales will warranty its remanufactured parts and components (except crankshafts and connecting rods) against any failure due to defects in material or workmanship, during the first six months of normal use after purchase. Jurgensen Sales will repair or replace the defective part and repair any progressive damage to the functional condition existing immediately prior to the failure. Labor will be paid in accordance with published flat rate times to a maximum rate of \$40.00 per hour. No premium, overtime, or holiday rates will be allowed. Jurgensen Sales does not warranty crankshafts or connecting rods. If any failure should occur within six months after purchase, the remedy for such failure shall be limited to the dollar value of the original invoice.

WARRANTY CLAIM PROCEDURE

All warranty material must be sent to Jurgensen Sales or Vendor freight prepaid, If the claim is accepted, the freight charges will be credited back to the customer. All failed parts, progressively damaged parts and any relating parts must be accompanied by the following information: Completed Jurgensen Sales Claim Form (Original ID numbers and copy of original invoice are required.)

Copies of all work orders or receipts for parts used to repair the failure. Jurgensen Sales reserves the right to request further documentation pertaining to original installation procedures and equipment maintenance or any other relevant information upon request. Do not combine warranty material with core shipments and do not list more than one failure per claim. All parts involved in claims will become the property of Jurgensen Sales upon acceptance of the claim. For denied claims, parts will be returned to the customer at their expense.

DISCLAIMER OF WARRANTIES

The foregoing limited warranties are exclusive and in lieu of all other warranties either written, oral, or implied, including, but not limited to, any warranty of merchantability or fitness for any particular purpose or application. The warranties set forth herein are the sole warranties made by Jurgensen Sales. No agent or sales representative of Jurgensen Sales shall have the authority to modify the terms expressed herein. We will not, under any circumstances, be liable for any special, incidental, or consequential damages, including, but not limited to, downtime, travel time, transport time, analysis, economic loss, or towing. If any invoice is marked "NO WARRANTY", then that component will not be subject to the warranty policies stated herein.